



# Important Notice

## Regarding Your Water Service

Dear resident,

As part of our lead line replacement program, we will be replacing the city-owned portion of your water connection - from the water main to the shut off at the street. Replacement is a precautionary measure, **your water is currently safe to drink.**

Our records indicate that this pipe may be made of lead.

On the day your service line will be replaced, we will provide you with a free water filter to protect the health of the occupants of your home. You can install the filter on the faucet that you use for cooking and drinking. Your water is safe and the filter is simply a precaution. We will also provide you with a sample bottle and instructions for collecting a water sample.

Test results will be delivered to you within 30 days. If lead is present in the sample, you will be contacted sooner. We may require another test if lead is present in the first sample. You may continue to use the water filter as long as you wish, it is yours to keep at no cost.

We appreciate your patience during the improvement project being performed in your neighborhood. Thank you for your assistance in this matter and please enjoy our great Toledo water.

## LEAD INFORMATION

The lead service line replacement program may cause changes in water quality, including the possibility of a temporary increase in lead levels in the drinking water. As a precaution, City of Toledo Water Distribution is offering water filters that are certified to remove lead. The manufacturer's instructions on how to use the filter, including when the filter should be changed, should be read prior to use.

When your water service is restored, perform a full-house flush by letting the **cold water run on all the taps for 30 minutes** to flush out any lead and/or sediment from your line. Then begin using the water filters to remove any lead for water used for drinking and cooking. As a standard practice, the USEPA recommends the following actions to reduce possible lead exposure in drinking water:

### Public Utilities

Water Distribution

401 S. Erie St.

Toledo, Ohio 43604

phone 419-936-2826

fax 419-936-2828

→ [toledo.oh.gov](http://toledo.oh.gov)



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1. If water has not been used for several hours, run the tap until there is a noticeable temperature drop. Then, run water for 30 seconds to 3 minutes before using it for drinking and cooking. This helps flush out water that may have contained lead.
2. Use cold water for cooking, drinking, and preparing baby formula. Boiling the water will not reduce lead.
3. Clean your faucet aerator regularly. Small particles of solder and other material can accumulate in faucet aerators and release lead into the water, in some circumstances. Cleaning the accumulated particles from the aerator will help eliminate this potential source of lead.

## MORE INFORMATION

**City of Toledo Water Distribution**

419-245-1395

[toledo.oh.gov/lead-service-lines](http://toledo.oh.gov/lead-service-lines)

**US Environmental Protection Agency**

800-424-LEAD

[epa.gov/safewater/lead](http://epa.gov/safewater/lead)

**Toledo-Lucas County Health Department**

419-213-4523

[lucascountyhealth.org](http://lucascountyhealth.org)